



Great Falls Job Service Workforce Center

1018 7th St. South

Workshop Schedule - May 2014

Call 791-5800 to pre-register



PEP TALK/MTCIS:

NEW

- Explores strengths, interests, skills, and values in relation to education and career paths
- Assessments to discover the best fit for your next employment opportunity

Monday: MAY 5, 19 10:15 AM - 12:00 PM

WORKIN' IT OUT:

- 2 ½ day Workshop
- Successful workplace problem-solving skills, conflict resolution, good communications, and decision-making
- Certificate upon completion

Scheduled: MAY 6, 7, 8 9 AM - 12 PM and 1 - 4:45 PM
MAY 20, 21, 22 9 AM - 12 PM and 1 - 4:45 PM
(MAY 8 AND 22 morning session only, no afternoon session)

EXCEPTIONAL CUSTOMER SERVICE STRATEGIES:

NEW

- Challenging you to develop the necessary attitude for delivering exceptional customer service
- Taking that attitude and translating it into daily action

Thursday: MAY 8, 22 2:00 PM - 3:45 PM

DOLLARS & \$ENSE:

- 1 full-day Workshop
- Money management tips
- Credit reports and what they mean
- ***Must pre-register with RDI. Call 761-8721***

Tuesday: MAY 13, 27 9 AM - 12 PM and 1 - 4:45 PM

JOBS ONLINE:

- How to: Register with Job Service, Update profile information
- Job Search using jobs.mt.gov
- Using the Great Falls Job Service website

Tuesday: MAY 13, 27 10:00 AM - 11:30 AM

BASIC COMPUTER LITERACY:

- Designed for beginners
- Topics: Computer functions; Parts of a computer system; Intro to Windows and using menus; Basic Word Processing

Wednesday: MAY 14, 28 10:00 AM - 11:30 AM

INTERVIEWING INSIGHTS:

- Discussion of various types of interviews
- Preparation suggestions; Appropriate dress and appearance

Wednesday: MAY 14, 28 1:30 PM - 3:00 PM

RESUMES, COVER LETTERS, & APPLICATIONS THAT WORK:

NEW

- Formats, style, visual appeal
- Types of applications
- How to prepare for: applications, resume creation, and online applications
- Grammar, verbiage, and content to include *and exclude*

Thursday: MAY 15, 29 10:15 AM - 12:00 PM
(Hands-on learning in lab environment: 1pm - 3:30pm-optional)